

## World Wide Trekking (WWTrek) Payment Policy

- \$1,000 non-refundable deposit to secure trip (no service fee on deposits)
- Credit card payments are accepted with an additional 3% service fee to your trip balance.
- Master Card/Visa/Discover/American Express accepted
- 50% of Full Trip Payment is due 180 days prior to departure
- Full trip payment is due 90 days prior to departure
- Make checks payable to: WORLD WIDE TREKKING Mail to: 7404 S Union Park Ave Midvale, Utah 84047
- Bank Transfers are accepted, please contact us for bank details.
- We strongly recommend buying travel insurance to cover unforeseen costs. It is not required, but recommended highly. We have partnered with AIG Travel Guard to offer the best options for our guests. We will provide you with a link to purchase insurance, with your booking confirmation. Please note: you must purchase this plan within 14 days of your deposit payment. This can protect you in the event of any unanticipated costs of your trip, and depending on the plan type, can refund all the costs already paid (including flights, trip costs, and your payment to us). Please send us a copy of your plan if you choose to purchase one.
- Trip deposits are non-refundable due to circumstances that arise beyond the control of World Wide Trekking.
  To completely insurance your expenses, we recommend you purchase comprehensive travel insurance that includes Cancel For Any Reason (CFAR) coverage.
- Please note that your trips start on your itineraries scheduled arrival and conclude on scheduled departure day.
- Additional charges will be added for variations/changes to the scheduled day to day itinerary, at guest's own expense
- Please review the WWTrek Terms and Conditions for additional information on the following pages.
- Call us directly to make a payment or with any questions regarding our payment policy.

## World Wide Trekking (WWTrek) Terms & Conditions

Air Transportation: Airfares (unless stated in your scheduled daily itinerary) are not included in program pricing.

**Itineraries:** Accommodations, including: lodging, domestic flights, trains, vehicles, tours, excursions, events, visits, and sightseeing are subject to change at any time due to unforeseen circumstances or circumstances beyond World Wide Trekking's control. Every effort will be made to operate itineraries as planned, but alterations may occur after final itinerary has been issued.

**Special Requests:** Special requests such as connecting or adjacent rooms, bedding requests, dietary needs should be advised at time of booking. We will make every effort to accommodate your special request.

**Early Arrival:** Many guests prefer to arrive before the scheduled itinerary. We can help you make early arrival arrangements. Additional charges for early arrival, transportation, lodging, meals, and activities will apply.

**Airport Arrival:** Upon destination arrival, airport transportation will be provided. If you are planning on an early arrival or late departure outside of our scheduled itinerary, we will help you make specific transportation arrangements.

Hotel Check-in/out: Hotel standard check-out time, 11am and afternoon check-in time, 3pm. If your flight arrangements are scheduled outside of convenient check-in and check-out times, scheduling an additional room night or day room will be necessary.

**Rooms:** All prices are quoted based on double room occupancy. If you are traveling alone and we cannot provide a roommate for you, an additional charge for a single room supplement will be applied.

**Baggage:** There are weight restrictions on international and domestic trips. Please review your detailed itinerary for baggage weight restrictions and storage available during your trip.

**Photography/Videography during the trip:** World Wide Trekking reserves the right to take photographs/videos during your travel to be used for promotional purposes. Program members who do not want their images used for promotional/social media/ marketing purposes, please identify that preference at the beginning of your program.

**Guest Count:** In the event that a trip (i.e. not customized to a small group or pre-decided number) does not fill to capacity (8 minimum, based on trip), WWTrek reserves the right to use only a WWTrek Local Operations Manager and/or WWTrek Local Professional English-speaking Guide(s) to lead the trip and will not be required to send a WWTrek Lead Professional Western Guide.

**Emergency Evacuation:** In the event of a medical emergency, immediate evacuation may be necessary. WWTrek will not be responsible for medical expenses or expenses incurred due to evacuating a guest using whatever means necessary for guest safety. WWTrek strongly recommends purchasing an emergency rescue insurance plan. We recommend **AIG Travel Guard** There are many emergency travel insurance providers. Please be clear on what your coverage is, limits, and terms and conditions with the policy you choose.

Weather Delays: Your trip daily schedule can change due to weather conditions and safety concerns.

## World Wide Trekking (WWTrek) Terms & Conditions (Cont.)

**Guest Cancellation: All Trip deposits are non-refundable.** Please Purchase Travel Insurance to protect your payments. Other payments made to World Wide Trekking will use the following refund rules apply based on departure date (minus the non-refundable deposit):

- 120+ days prior to departure: guest will be refunded in full, minus deposit
- 90–119 days prior to departure: guest can be refunded 50% of the amount paid
- 89 days or less to time of departure: guest will be charged 100% of the price, regardless of circumstances of cancellation

Travel Insurance: WWTrek strongly recommends purchasing a travel insurance policy to cover trip cancellation due to unforeseen circumstances. Plans can be purchased that cover the trip's entire cost in the event of a cancellation for any reason. We have partnered with AIG Travel Guard to offer the best options for our guests. We will provide you with a link to purchase insurance, with your booking confirmation. WWTrek guests are responsible for researching, purchasing, and collecting funds from any travel insurance plan. Please initial here, acknowledging that you are aware that WWTrek highly encourages travel insurance and that you are aware of the cancellation policies of WWTrek should you decide to not purchase travel insurance:

WWTrek Trip Cancellation: World Wide Trekking reserves the right to cancel any trip prior to the departure date for any reason, including but not limited to guest count, forces of nature, and acts of man. In such an event, all monies collected by WWTrek from guests for that trip shall be promptly refunded. World Wide Trekking is not responsible for expenses (e.g. non-refundable airline tickets, visa fees, equipment, etc.) incurred by trip members in preparing for a canceled trip, regardless of cancellation reason, or for any additional expenses should the trip members have embarked or returned prior to or after any scheduled date. WWTrek is not responsible for any expenses incurred due to any deviation from the schedule undertaken by the choice of the guest. WWTrek alone reserves the right to cancel, or postpone any trip due to acts of man (e.g. war, terrorism, etc.) or forces of nature beyond the control of World Wide Trekking.

**Emergency First Aid:** I agree to allow World Wide Trekking representatives to perform emergency first aid on me as necessary should the need arise during this WWTrek activity.

## WWTrek Participant Agreement, Release, and Assumption of Risk

In consideration of the services of **WORLD WIDE TREKKING, LLC**, their agents, owners, officers, volunteers, participants, employees, and all other persons or entities acting in any capacity on their behalf (hereinafter collectively referred to as "WWTrek"), I hereby agree to release, indemnify, and discharge WWTrek, on behalf of myself, my spouse, my children, my parents, my heirs, assigns, personal representative and estate as follows:

- I acknowledge that trekking, hiking and skiing entails known and unanticipated risks that could result in physical or emotional injury, paralysis, death, or damage to myself, to property, or third parties. I understand that such risks simply cannot be eliminated without jeopardizing the essential qualities of the activity.
- 2. The risks include, among other things: falling; temperature exposure (hypothermia, frostbite, frostnip, sunburn); collision with or being hit by others; striking obstructions; unsafe speed of travel for conditions or experience; equipment failure, weather conditions, including electrical storms, and unfavorable mountain/snow conditions.
- 3. I expressly agree and promise to accept and assume all of the risks existing in this activity. My participation in this activity is purely voluntary, and I elect to participate in spite of the risks.
- 4. I hereby voluntarily release, forever discharge, and agree to indemnify and hold harmless WWTrek from any and all claims, demands, or causes of action, which are in any way connected with my participation in this activity or my use of WWTrek's equipment or facilities, including any such claims which allege negligent acts or omissions of WWTrek.
- 5. Should WWTrek or anyone acting on their behalf, be required to incur attorney's fees and costs to enforce this agreement, I agree to indemnify and hold them harmless for all such fees and costs.
- 6. I certify that I have adequate insurance to cover any injury or damage I may cause or suffer while participating, or else I agree to bear the costs of such injury or damage myself. I further certify that I am willing to assume the risk of any medical or physical condition I may have.
- 7. I agree that if any portion of this agreement is found to be void or unenforceable, the remaining document shall remain in full force and effect.